



Frequently Asked Questions About Kids Zone

What are the age requirements?

All children must be between the ages of 6 and 11 years old at time of attendance.

What time is the program offered?

The summer program is offered Monday - Friday from 8am - 6pm. There is an early drop off time of 7:30am with an additional fee of \$15 per week.

How do I register my child for Kids Zone?

1. All Kids Zone registrations must be done IN PERSON, due to the paperwork involved.
2. Each child must have a current MAC card during the time attending.
3. A parent/guardian must complete and return all the necessary paperwork: Enrollment Form, Safety Information, and Policies Agreement before a child may be registered.
4. Payment for the first week must be paid in full at time of registration. We offer scheduled payments where a \$10 non-refundable deposit for each additional week will hold your child's spot in those future weeks. Scheduled payment balances are due on the Monday one week prior to the week attending.

What is included in summer weekly fee?

The weekly fee includes everything except a daily lunch and snack. Parents must provide a daily lunch and snack or money to purchase one from the MAC Front Desk. The weekly fee includes any admission fees to movies, parks, field trips, etc. You may provide money on field trip days for your child to purchase extra things such as: additional tokens, souvenirs, snacks, etc. Kids Zone staff will be responsible for keeping up with any money collected at sign-in. Staff cannot be responsible for any money that the child does not turn in to staff at the beginning of the day.

What types of activities will my child do during Kids Zone?

We have a scheduled, yet flexible program. The following are some of the activities that fill our daily schedules: sports games, crafts, library/reading time, dance party classes, tae kwon do classes, boot camp classes, drawing classes, making special snacks, local area park trips, water days, special guests, ice skating, bowling and pretty much anything else we can come up with to keep the kids active and engaged! We try to keep the kids as active as possible, with breaks such as watching a movie, playing board games, or playing a few rounds of video games, in between those active times. We go on weekly field trips to destinations such as the Dallas Zoo, Hawaiian Falls, Cowboys Stadium, Main Event, and more. Activity schedules are printed weekly and available through the Kids Zone Weekly eNewsletter. Schedules are made in advance, but are subject to change depending on the weather and other circumstances.

Do I have to register for the whole summer?

No. Our summer program is registered for on a weekly basis. The weekly fee is \$130 per child. Our MISD Holidays offered are registered for daily. The daily fee is \$30 per child.

Do I have to pay for the whole summer all at once?

No. We offer scheduled payments, but only after the first week your child is attending is paid in full. After the first week your child is attending is paid in full, you can pay a \$10 non-refundable deposit to reserve your child's spot for any future weeks. The remaining balance for those future weeks will be due by 9pm the Monday one week prior to the week the child will be attending. A full-payment option is also available. See pages 5-6 of the Parent Handbook for more details.

Are there any discounts for brothers and sisters attending together?

Yes. After the first child, there is a 10% discount for any other child living in the same household that is registering for the same weeks as the first child.

Can I pay online?

Yes! Please do! Scheduled payments will show on your MAC account and you can pay at any time. On Monday, your current balance due will show. For detailed steps, please see page 6 of the Parent Handbook.

If my child attended Kids Zone last summer, do I have to fill out all the paperwork again?

Yes. We are required to obtain new forms for each child each year. We shred all old Kids Zone paperwork after Spring Break.

My child will only be attending 2 days out of the week. Do I still have to pay the full price?

Yes. We do not prorate for days missed, regardless of the reason (sickness, went to grandmas, just don't need it, etc.).

Does it matter what my child wears?

Yes. We have the same dress code as MISD. We also have a very active program and both children and staff are required to wear close-toed shoes at all times to prevent injury. For the summer, we suggest a light colored cotton or dri--fit material t-shirt and shorts made of a flexible material. Jeans, pants, shirts, leggings, and any baggy clothes are not recommended. Any time we leave the building for any reason, ALL children will be given a KIDS ZONE shirt to wear.

Can my child stay at the MAC after 6pm and wait for me?

No. After 6pm, anyone 12 years old and younger must be accompanied by an adult. Kids Zone staff is not available aft 6pm. An initial late fee of \$15 per child will be assessed plus an additional \$5 for every 15 minutes of tardiness starting at 6:15pm. This late fee will be due at time of pick up on THAT day.

What if I reserve a spot for my child and then we decide we don't need it?

You need to contact the Kids Zone staff as soon as possible. Refunds will be given depending on the amount of notification given. Administrative fees will be kept after the payment deadline has passed for that week (Notification Refund Schedule on page 6 of the Parent Handbook). The \$10 deposit will be forfeited with any withdrawal.